



Kent Coast Volunteering

**Connecting Communities In
Dover, Thanet, Folkestone & Hythe**

Annual Report 2020—2021

This Annual Report is dedicated to the Volunteers who enable Kent Coast Volunteering to do what it does best - Connect Communities through Volunteering

Registered Charity Number: 1111800

Companies House Registration: 5392093

KCV Registered Head Office: 3 Park Street, Deal, CT14 6AG

www.kcv.org.uk

Contents

Introduction from KCV Chair Eddy Pugh - Page 3

Our year in Info-graphics - our sincere thanks to Volunteer Harriet Morris for creating the Info-graphics - Pages 4 - 5

News Snips from 2020/2021 - Page 6

What next for KCV? - Page 7

Thank You to everyone who has supported the work of Kent Coast Volunteering - Page 8

Financial Summary - Insert

For more information about the work of Kent Coast Volunteering you can:

Follow us:



<https://twitter.com/VolunteerKVC>



<https://www.facebook.com/KCVolunteering>



<https://www.linkedin.com/company/kentcoastvolunteering/>

Email us: info@kcv.org.uk

or

Telephone us: 01304 367898

Introduction from our Chair Eddy Pugh

Looking back on the year as a whole, we can see that the staff and volunteers of KCV have demonstrated again and again; agility and resilience, keeping KCV front and centre of supporting our older beneficiaries and the hundreds of volunteer involving organisations who support communities across Dover, Folkestone and Thanet.

Yet, amidst the challenges of this last year we have found time to reflect and look forward, which I very much hope will set up KCV for progress in the years ahead – our focus is on the future. In 2021 we undertook an organisational review which has helped us work towards a new 3-year business plan. The organisational review identified areas for improvement and thanks to funding from KCC's Strategic Recovery Fund, we will, over the coming year be able to focus on implementing these changes and strengthening our sustainability.

I would like to thank my fellow trustees and all the staff and volunteers for everything they have done to support the work and success of KCV.

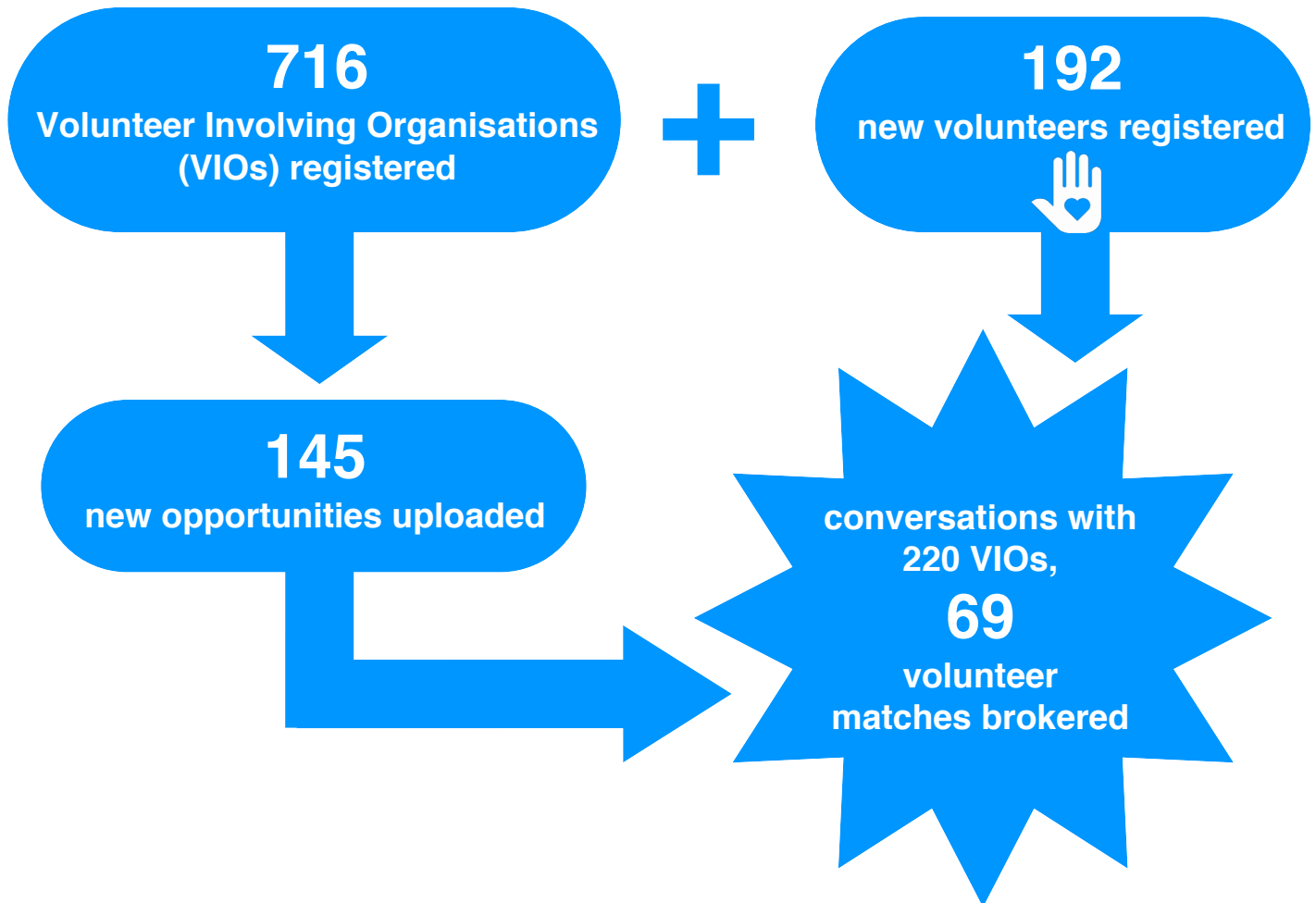


Eddy Pugh

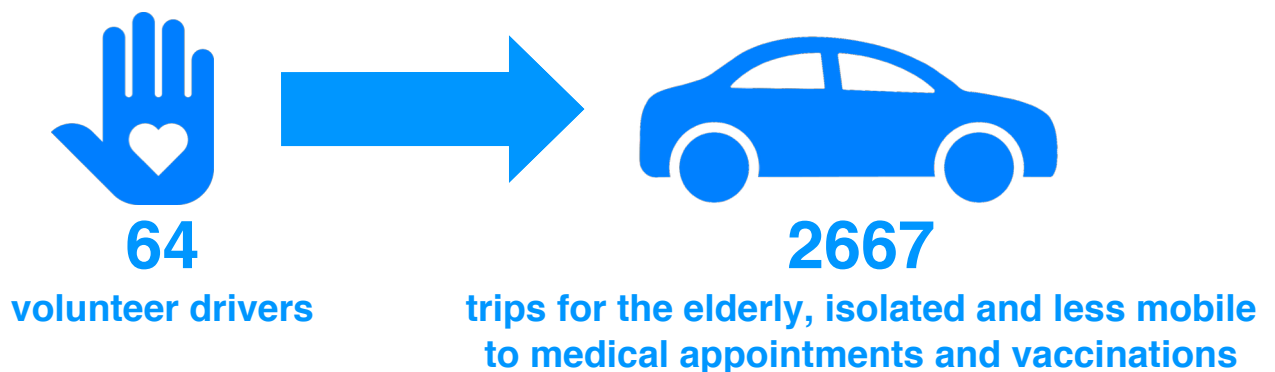
Summary of Selected Achievements 2020-2021

Simply Connect • our free online platform

& new online Resource, <https://kcv.org.uk/resources/>

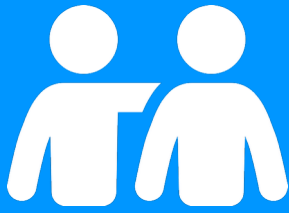


Optimise • our new Community Transport database



We created a short film
How to Keep Safe During Covid
for drivers and office volunteers

Good Neighbours Service • trained volunteer Befrienders



201

Volunteer Befrienders supported

318

isolated older people



We won a 'YbhMental Health and Wellbeing Award for our work on *Anthology*, a compilation of creative works from members of our Good Neighbours Service

<https://kcv.org.uk/kent-mental-health-and-wellbeing-awards-winner-2021/>

• New Community Centre •

In partnership with Registered Charity Folkestone Nepalese Community

<https://kcv.org.uk/fncc>



We created 5 new jobs to manage and run the centre



25 volunteers worked to get the Centre ready to open



Launch of The Digital Suite

23 Nepalese Elders received over 132 hours of on-line and face to face tutoring from 7 trained volunteer digital champions.

<https://kcv.org.uk/nepalese-digital-inclusion-programme/>

• Social Media Engagement •



121%



106%



58%

But our Achievements don't stop there!



Anouncement:
New Project to Support Thanet's Charitable Sector

We are delighted to announce the start of a new project to support Thanet's charitable sector over the next three years.

We will deliver a volunteering service, networking and training thanks to funding from the Tudor Trust.

Kent Coast Volunteering
The Tudor Trust

We were delighted to announce the start of a new project, funded by The Tudor Trust, to support volunteering and volunteer involving organisations across Thanet.

Over the next three years we will deliver a range of services including networking and training for organisations and volunteers in the area, including the launch of our new Thanet Charities Network. For further information about this project please contact volunteering@kcv.org.uk



In July, The Town Mayor of Folkestone, Councillor Michelle Keutenius and Councillor Shoob joined us as we launched publication of Anthology; a compilation of creative works, capturing feelings, experiences, and memories of what life looked and felt like during Covid -19 for the members of our Good Neighbours Service. For more information about Anthology please contact the GNS team at gns@kcv.org.uk.



In September we were delighted to be part of a celebration event at Dover Castle, attended by The Princess Royal. The event was organised to thank the Military, emergency services and civilian organisations who were instrumental in Kent's Covid response. We shared a stand with our sector colleagues who we worked with during the pandemic as part of the Voluntary and Community Sector Emergencies Partnership. For more information about the work of KCV please contact us at info@kcv.org.uk.

**WE
ARE
RECRUITING**



This year, our work and projects created 8 new jobs in Folkestone, Dover and Thanet. All roles are designed to support and better connect communities through volunteering. As well creating and securing funding for 8 new posts, we also appointed 2 Government funded Kickstart apprentice roles.

What next?

We expect our services to be in higher demand over the coming year as Volunteer Involving Organisations look to rebuild their services and volunteer base. If we are to support the Covid-19 recovery of our member Volunteer Involving Organisations and the volunteering needs of the communities we serve, then we must strengthen our capacity and resilience. Over the coming year we will:

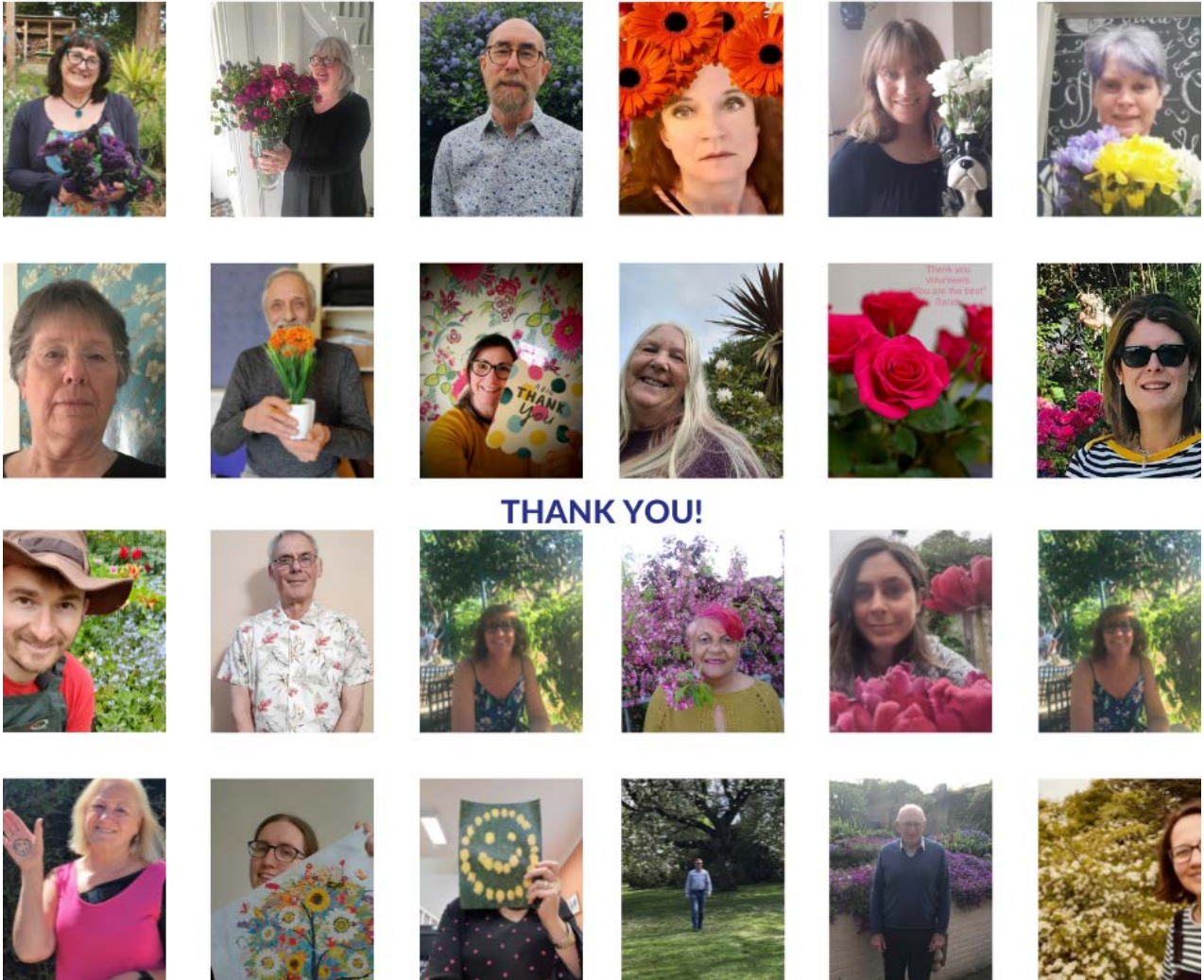
Implement an income and growth strategy as part of our Business Plan:

- We have developed a comprehensive fundraising strategy which explores the need to improve our fundraising mix and sets funding targets
- We are exploring ways of expanding our services to support organisations, including our own Training offer and Disclosure and Barring Service (DBS)
- We are implementing changes to make volunteering accessible to the wider community
- We will rebuild and restore our own services impacted by Covid-19

Build in the attainment of our core strategic priorities:

- Develop diversified fundraising revenue that improves the funding mix
- Grow operating revenue so we can better meet operating costs / central overheads
- Replenish unrestricted reserves
- Maintain tight control of operating costs
- Implement recommendations of Evolve Heath Check Review carried out in 2021

Saying Thank You



The projects and work of Kent Coast Volunteering in 2020/2021 were made possible by funding support from Trusts, Foundations, Individual Donors, Contracts and Community Fundraising. We would like to say 'Thank You' because we could not achieve all that we do without your support. Our thanks go to: Age UK Herne Bay & Whitstable, The Armed Forces Covenant Fund Trust, CAST - Centre for Discovery, Dover District Council, The Edward Gostling Foundation, EK360, Folkestone & Hythe District Council, Independent Age, Kent Community Foundation, The National Lottery Community Fund, NAVCA, NHS Kent and Medway CCG, The Philip and Connie Phillips Foundation, Rotary Club Folkestone & Hythe, Stronger Kent Communities, Thanet Health CIC, and Tudor Trust.